

In this guide, discover our new TICKET PURCHASE CONDITIONS in the context of Covid-19

How to buy?

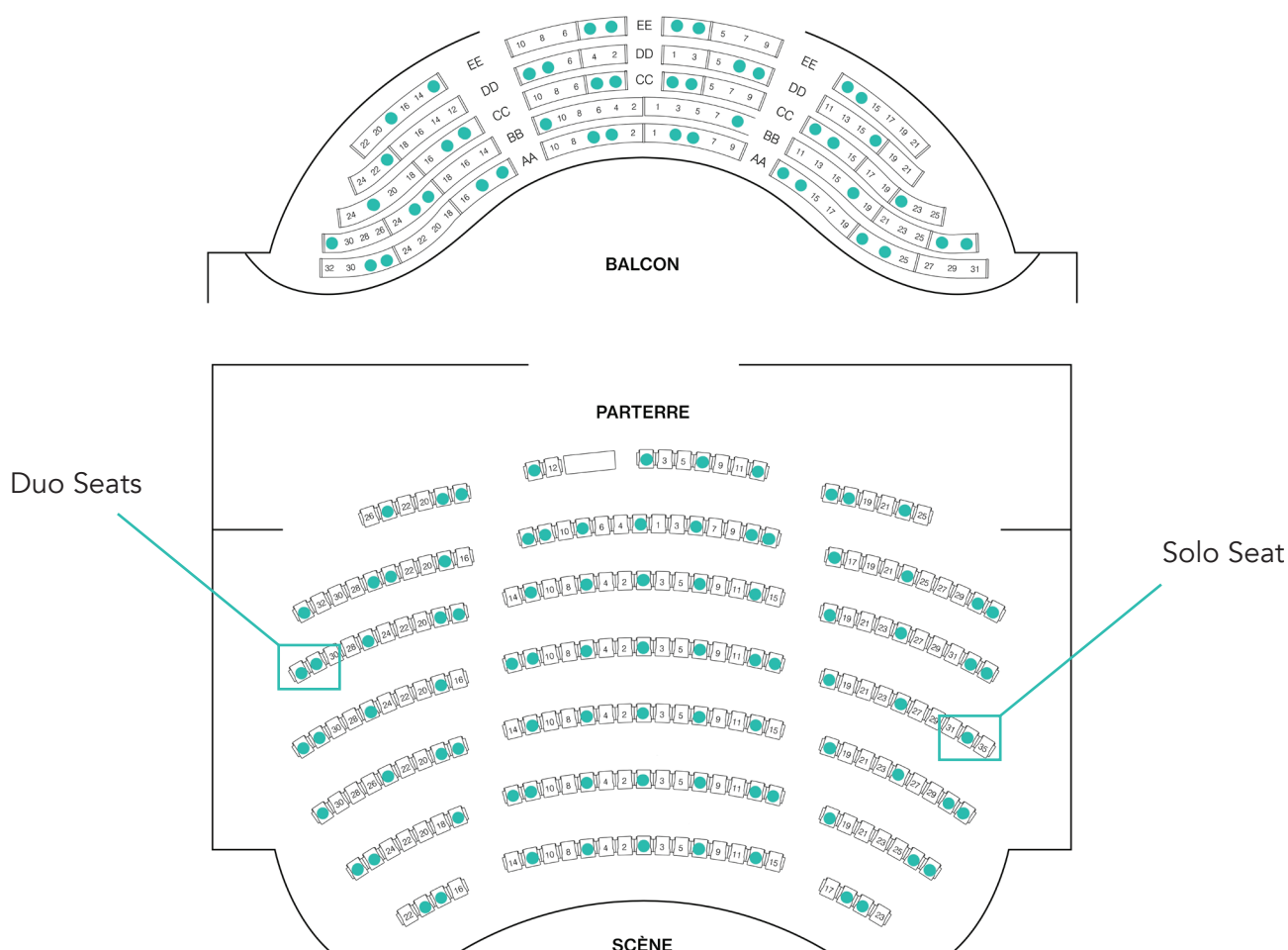
By phone
514-285-2000, option 1
1-800-899-6873
Everyday from 9 a.m. to 5 p.m.

In person
at the Montreal Museum of Fine
Arts' Box Office (according to
the Museum's business hours)

Online
bourgiehall.ca

Adapted Seating Plan

To ensure physical distancing measures, the seating plan has been adapted to allow two empty seats between each person or family cell.



During your online purchase, you may reserve a solo seat or duo seats. Only members of the same family cell are permitted to reserve duo seats.

To reserve more than two seats side by side, groups of more than two people from the same family cell must contact the Box Office Manager Laurine Pierrefiche at 514-285-1600 ext. 634.

For any other questions, please consult our FAQ or contact Bourgie Hall at 514-285-2000, option 1 or sallebourgjie@mbamtl.org

Please note that the *Halloween Ball* is general admission. Only members of the same family cell are permitted to sit side by side.

In this guide, discover our new **TICKET EXCHANGE POLICY** in the context of Covid-19

The exchange policy has been attenuated to allow for the postponement of a visit to Bourgie Hall. If you are unable to attend a concert (health concerns or Covid-19 symptoms), the amount of your ticket will be credited to your account and may be used for any other concert produced by Bourgie Hall in the season 2020-2021 and 2021-2022.

This exchange is done free of charge until 5 p.m. the eve of the concert. If your request is sent after 5 p.m., the day of the concert or in the 48 hours following the concert, an \$8 fee is charged. Requests for exchanges sent after the 48-hour window will not be accepted.

Please note that this exchange policy does not apply to concerts by guest presenters.

In the case of a cancelled or postponed concert by Bourgie Hall, the amount of your ticket can either be credited to your account and used for any other concert produced by Bourgie Hall in the season 2020-2021 and 2021-2022 or reimbursed.

To request an exchange, please contact the box office at 514-285-2000, option 1, everyday between 9 a.m. and 5 p.m., or write to sallebourgjie@mbamtl.org.

For any other questions, please consult our FAQ or contact Bourgie Hall at 514-285-2000, option 1 or sallebourgjie@mbamtl.org

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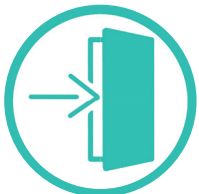
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In this guide, discover our new CONCERT PROCEDURES in the context of Covid-19



Wearing a face covering is mandatory upon entering Bourgie Hall. Once seated in the hall you may remove your face covering. Please note that face coverings are not provided by Bourgie Hall.



There are multiple entrances to Bourgie Hall. You will be directed to one of the entrances based on the placement of your seat (Parterre-Odd, Parterre-Even, or Balcony)



A distance of 2 metres from other audience members must be observed in waiting lines



The Hall's doors open 30 minutes before the beginning of the concert.



Hydroalcoholic gel will be available at the entrance of the building.



The in-person box office will be open 30 minutes before the concert. Purchases by card will be accepted only. Due to the reduced number of seats in the hall, we recommend purchasing tickets online or by phone prior to arriving at the hall.



No gatherings will be permitted in the lobby or any other common space.



One-way pathways are indicated to allow you to reach your seat safely.



The bar and coat check services are not offered.



The washrooms are open.